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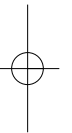
Promoting,
Enhancing
and
Protecting the
Dignity and
Welfare of
People in Need


Center for
Human
Development

2007 Annual Report

Health (Mass
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Retardation
Welfare,
Grants
and Towns

Health
Mental
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Family





Dear Friends of CHD,

We are pleased to report to you that the past year has been positive for the Center for Human Development. It has been marked by the resolution of our search for executive leadership, by the promotion of key staff, by significant program expansion, and by new collaborations to provide much needed services.

After many months of conducting a nationwide search to find the successor to Betsy Loughran, and interviewing highly qualified candidates from the Northeast and across the country, the Board of Directors agreed that our own interim Executive, Jim Goodwin, was the best candidate for this crucial position. In January, Jim became only the third President and CEO in the history of our organization, and he hit the ground running. This year has witnessed tremendous success for CHD.

Two other critical positions were filled this year. Rising from her previous role as a Program Director in the Adult Mental Health Division, Audrey Higbee succeeded Jim Goodwin as the Vice President for Mental Health. She brings to this role considerable experience working with mentally ill clients and operating innovative, supportive programs, including our vocational furniture manufacturing and plant shops. The Vice President for Children and Family Services position was filled this year by John Roberson, who has led our juvenile justice programs for several years. With the promotion of these two highly qualified and capable individuals, we were able to find within our own ranks two excellent managers to replace them at the Program Director level: Mel Maldonado now oversees the Terri Thomas and Community Assessment Programs, and Julie Schwager now leads the Community Support and vocational programs.

The results of these major staffing moves have been high staff morale and considerable program growth. In response to recent reforms within the Massachusetts Department of Social Services (DSS) delivery system, we have seen considerable growth in our children's services, especially in foster care services.

For the first time, our Riverbend Furniture program has crossed the million dollar sales threshold. The Jessie's House Program has expanded to provide transitional housing opportunities for more women and their families. Big Brothers Big Sisters of Hampshire County had over 200 mentoring matches. Our Connecticut Mental Health programs continue to grow and serve people with substance abuse, young adults and people at risk for homelessness. Reflecting this, our total revenues increased by 8% this year, exceeding \$40 million, and the number of individuals we served surpassed 4,230! Across our service area, CHD programs have continued to expand and meet the needs of our neighbors most in need.

Going forward, we are forging ahead in new directions. As of July 1, 2007, we terminated our legal affiliation with Behavioral Health Network, Inc. Each company will focus on their respective traditional services while pursuing new initiatives independently. We are happy to announce that new collaborations have been in process. Our Children and Family Division has developed a program for women re-entering the community after incarceration, in conjunction with the Hampden County Sheriff's Department and Square One (formerly Springfield Day Nursery), with the much appreciated and enthusiastic support of Senator Gale Candaras.

We are also pleased to report that staff and management of CHD have been actively involved in the Pioneer Valley Plan to End Homelessness Leadership Council and its working subcommittees. With the mayors of Holyoke, Northampton, and Greenfield actively engaged in this effort, we are optimistic that we will help solve the problems related to homelessness throughout this region of Massachusetts, in collaboration with government, business and other non-profit entities.

The leadership of CHD looks forward to the future, and together we hope to continue to improve the quality of life for our neighbors most in need.

Sincerely,

James Goodwin
CHD President and CEO

Jeffrey B. Sagalyn, Esq.
Chairperson,
CHD Board of Directors



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CHD Opens New Residential Re-entry Program for Women

On March 27, 2007, Eleanor House opened its doors to women re-entering the community after incarceration. A joint venture of Center for Human Development, the Hampden County Sheriffs' Department, and Square One, Eleanor House is a comprehensive 8-bed residential program for women. Funding is provided by the Massachusetts Department of Public Health.

Women who have been incarcerated face numerous obstacles when they attempt to return to the community. Many issues from their past, which often include a history of trauma and substance abuse, must be confronted. Challenges of finding employment and suitable housing are complicated by having a criminal record. Perhaps the greatest challenge faces women who have been separated from their children—establishing a stable environment and reuniting successfully with their families.

The Program was named after former first lady Eleanor Roosevelt

The Eleanor House program utilizes best practices grounded on research from the Stone Center at Wellesley College. Emphasizing the importance of relationships in women's development, within a supportive residential setting, Eleanor House coordinates comprehensive services for its women. The ultimate goal is to have each participant integrate into her community and not return to prison. For women who are striving to reunite with their children, Square One (formerly known as Springfield



Day Nursery) steps in to provide parenting skills plus access to high quality early care and education.

The program was named after former first lady Eleanor Roosevelt, a heroic woman in American history. She once said, "No one can make you feel inferior without your consent". The staff at Eleanor House remind residents of this guiding principle as they engage in the treatment process.

Eleanor House is the newest CHD program and is part of the Children and Family Services Division. Rose Evans, who is the Director of the Center for Youth and Family Services Cluster, oversees the program.

CHD is proud to work in collaboration with the Hampden County Sheriffs' Department and Square One and is pleased to provide this much needed service to women trying to change their lives.

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PROGRAMS AND SERVICES

FAMILY AND CHILDREN'S PROGRAMS

Adolescent Residential Programs
Alternative Lock-Up Program
Big Brothers Big Sisters of Hampshire Co.
CASA of Hampden County
Center for Youth and Family Services
Eleanor House
Grace House
Jessie's House
PACE School

CHILDREN'S FOSTER CARE PROGRAMS

90-Diagnostic Program
Emergency Resource Center
Family Based Stabilization
Safety Zone
Stages
T.L.C.

CHILDREN'S OUTREACH PROGRAMS

CASA Program
Children's Evaluative Services
CYSF Day Treatment
CYSF Outreach - Home Supports
Family Outreach of Amherst
Mediation Services
Placement Prevention
Transitional Independent Living

DEVELOPMENTAL DISABILITIES

Meadows Homes
Outreach Team
Southwick Project

JUVENILE JUSTICE PROGRAMS

Community Assessment Program
Terri Thomas Girls Assessment Program

MENTAL HEALTH

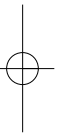
A New Leaf Plant Shops
Advance Cleaning
Community Re-entry Program Residential Programs
Community Re-entry Program Clinic
Community Re-entry Program PACT
Community Support Residential Services
Community Support Day Program
Connecticut Outreach
Connecticut Outreach, West
Riverbend Furniture Company
Southwick Project
Westbrook Services
Western Mass Empowerment Center

OTHERS

HIV/AIDS Law Consortium
Not Bread Alone
Single Room Occupancy Outreach Project
The Training Institute at CHD

Communities served

AGAWAM
AMHERST
BELCHERTOWN
BERKSHIRE COUNTY
CHICOPEE
EAST LONGMEADOW
EASTHAMPTON
GRANBY
GRANVILLE
GREATER DANBURY
GREATER HARTFORD
GREATER TORRINGTON
GREATER WATERBURY
HADLEY
HAMPDEN
HAMPDEN COUNTY
HAMPSHIRE COUNTY
HATFIELD
HOLYOKE
LONGMEADOW
LUDLOW
MONSON
NORTHAMPTON
PALMER
RUSSELL
SOUTH HADLEY
SOUTHAMPTON
SOUTHWICK
SPRINGFIELD
THOMASTON
TOLLAND
WARE
WEST SPRINGFIELD
WESTFIELD
WILBRAHAM
WORCESTER



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(Does not include gifts made directly to programs)

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Health New England
Peace Development Fund

Leadership Circle- \$1,000-\$2,999

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Service League Foundation
South Hadley Real Estate Trust
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Laura Young
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In Honor of ...
Maria Goncalves - Birthday and Human
Service Forum Recognition
as Volunteer of the Year
In Memory of ...
Edith DeFilippi
Deceased members of the Dryden and
Cuff families

*We also wish to thank the hundreds of
donors who have made individual gifts
directly to our programs and the selfless
supporters who have provided in-kind
contributions in support of our programs
and clients.*

- Donor-advised gift made via Community
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REVENUE

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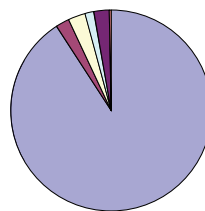
FISCAL REPORT

Center for Human Development Income Statement Twelve Months Ending June 30, 2007

REVENUE

Government Contracts & Grants	\$36,530,662
Third Party	\$ 935,860
Retail Sales	\$ 1,052,719
Community Contributions	\$ 525,500
Miscellaneous	\$ 1,072,788
Investment & Interest	\$ 92,390

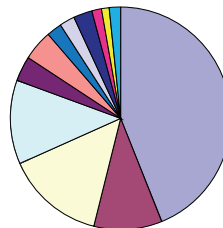
Total Revenues \$40,209,919



REVENUE BREAKDOWN

Department of Mental Health	\$ 17,696,810
Department of Youth Services	\$ 3,964,439
Department of Social Services	\$ 5,771,884
Department of Mental Retardation	\$ 4,980,878
Department of Public Welfare	
Public Health	
Public Safety	\$ 1,398,563
Other contracts and Grants	\$ 1,819,819
Massachusetts Cities and Towns	\$ 898,269
Third Party	\$ 935,860
Retail Sales	\$ 1,052,719
Community Contributions	\$ 525,500
Miscellaneous	\$ 547,837
Client Service Fees	\$ 617,341

Total Revenues \$40,209,919



EXPENSES

Mental Health Services	\$20,502,929
Developmental Disabilities Services	\$ 5,324,234
Child & Family Services	\$ 13,676,852

Total Expenses \$ 39,504,015



Unaudited year-end results

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TD Bank
Dr. Lin
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Spring
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